



PRR-19-00058

**City of Hermosa Beach**  
1315 Valley Drive, Hermosa Beach, CA 90254  
310.318-0203 - Fax 310.372-6186  
Email: [recordsrequest@hermosabch.org](mailto:recordsrequest@hermosabch.org)

Received By: T. Hudson  
Referred To:  
Date Referred: 6/18/19

## Public Records Request

The City of Hermosa Beach encourages public participation in the governing process and provides reasonable accessibility to all public records except those documents which are exempt from disclosure by express provisions of law or considered confidential or privileged under the law. The City is under no obligation to respond to requests which are not focused or specific. The City may withhold documents which are exempt from disclosure under state or federal law, including the attorney-client privilege or any other applicable privilege. The City, in accordance with Government Code Section 6253(b), has ten (10) days to respond to any request for public documents by indicating whether or not the documents exist and will be made available. Actual production of the documents may take somewhat longer depending upon their ease of availability and staff workload. To assist us in providing a timely response to your request, please fill out the form below and indicate the specific record/document you wish to review.

Name (please print): <u>Higgins, Tony</u>	Email: <u>tony.higgins123@gmail.com</u>
Address:	Phone:
City:	Fax:

**Record or Document Requested:**

To assist the City with your request, please identify each requested record/document separately. Please be as specific as possible. Non specific inquiries may cause responses to be delayed or may prove to be burdensome and therefore the City may not be able to respond. (Additional sheets may be used) **Submit all requests to the City Clerk's Office.**

See the Attached.

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Photocopies are \$0.20 per page (Mailing fee, if applicable is \$3.00 plus postage). Fees must be paid before records are released.

I agree to pay all applicable fees and charges per the City Council Resolution of Fees for any copies I request of the above mentioned document. **Accepted method of payment:** Cash or check. Credit card accepted in person only.

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Signature

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Date

**For Departmental Use Only:**

Action Requested:  
Review Only  
Copies Requested

Action Taken:  
Document Reviewed  
Copies Provided  
Refusal/Reason

By \_\_\_\_\_ Date \_\_\_\_\_  
Non-Existent Document  
Other (Please Explain)

**For City Clerk's Use Only:**

Date Requestor Notified \_\_\_\_\_ Notified By: \_\_\_\_\_ Date Picked Up or Mailed: \_\_\_\_\_

## Fwd: [Rev.com] Re: Help with an order

TH tony higgins <tony.higgins123@gmail.com>  
Today, 7:20 AM  
Records Request; Ann Yang; City Council



Reply all | ...

Inbox

You forwarded this message on 6/18/2019 8:11 AM

Dear Records Request Officer

Yesterday we spoke briefly about a records request described in the attached 5/13/19 email for a transcript of a 4.5 minute videoclip where the city council asks for info from the city manager related to my written communication and the city manager responds to this request.

As a stakeholder I never received any information on this despite multiple attempts. I was simply told that the dialog between the city manager and the council did not constitute a request for any action or followup.

This is all related to the overarching questions of (1) enforcement of direct route laws for commercial trucks that are illegally using 27th as an arterial truck route to service plaza business, (2) the availability and willingness of the HBPD to enforce the cities commercial truck direct route laws AND (3) the need to come up with better measures to monitor and enforce Project-Specific-Truck routes for major projects; ***especially when the mitigations proposed in the project-EIR are dependent on adherence to the truck route.***

Here is the videoclip again:

[https://hermosabeach.granicus.com/MediaPlayer.php?  
view\\_id=6&clip\\_id=4901&starttime=6005&stoptime=6280&embed=1](https://hermosabeach.granicus.com/MediaPlayer.php?view_id=6&clip_id=4901&starttime=6005&stoptime=6280&embed=1)

Once again, I am hearing disabled but it seems pretty clear the council is making a request for followup from the city manager

I don't know if this TRANSCRIPT request attached below was processed as an add-onto PRR 19-00027 or a separate PRR was opened.

I do recall the records Officer saying the transcript-request was being sent on for legal review.

I am not requesting a formal legal transcript, I am just requesting that the close-caption ***script*** be provided consistent with any ADA/PRA requirements.

That simply means using software transcription tools already at the cities disposal I believe.

Thank you,  
Anthony Higgins

Begin forwarded message:

**From:** tony higgins <[tony.higgins123@gmail.com](mailto:tony.higgins123@gmail.com)>  
**Date:** May 13, 2019 at 11:20:00 AM PDT  
**To:** [recordsrequest@hermosabch.org](mailto:recordsrequest@hermosabch.org)  
**Subject:** Fwd: [Rev.com] Re: Help with an order

Dear Records Officer

I spoke with Ms Hudson today about obtaining a transcription of this 4.5 minute video clip.

[https://hermosabeach.granicus.com/MediaPlayer.php?  
view\\_id=6&clip\\_id=4901&starttime=6005&stoptime=6280&embed=1](https://hermosabeach.granicus.com/MediaPlayer.php?view_id=6&clip_id=4901&starttime=6005&stoptime=6280&embed=1)

Is it possible to do a PRA request for a transcription of either the 4.5 minute clip above or the 3/12/19 city council minutes either under the PRA or American with disabilities act.

I am hearing disabled, the cc button doesn't work on the videoclip and the disabled headphones in the council chambers haven't worked for some time now

I tried sending this url to a transcription service but it could not be transcribed because it was being streamed and could not be saved to disk for input into transcription software.

See message below so I tried my best to handle this myself

Thank you  
Anthony Higgins

Begin forwarded message:

**From:** "Karleen England (Rev.com Support)" <[support@rev.com](mailto:support@rev.com)>  
**Date:** May 13, 2019 at 8:03:25 AM PDT  
**To:** Anthony <[tony.higgins123@gmail.com](mailto:tony.higgins123@gmail.com)>  
**Subject:** [Rev.com] Re: Help with an order  
**Reply-To:** "Rev.com Support" <[support@rev.com](mailto:support@rev.com)>

# # In replies all text above this line is added to the ticket ##

See our response below. You can reply to this email with any additional questions.

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Karleen England (Rev.com)

HB\_AD0000738

 Reply all |  Delete  Junk |  ...

Hi Anthony,

Thank you for reaching out. My name is Karleen and I'm happy to help you today.

Anthony, we appreciate you following up on this order! I've reviewed the order and confirmed that, while we are able to view the video at the link provided, there is not a way for the video to be downloaded. We do require downloadable media to process an order.

I hope this helps, Anthony. Please let us know if you have any further questions. Thank you and have a great day!

Karleen

Rev Support

[rev.com](http://rev.com) | [@rev](https://www.rev.com)

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**Anthony**

May 13, 06:38 PDT

From: Anthony <[tony.higgins123@gmail.com](mailto:tony.higgins123@gmail.com)>

Order Number: Order Number: TC0835697517

Company: Higgins

I don't understand why my order was cancelled. When I press on the Url on your cancellation status message it "mediaphp" it works just fine.

It's a city government website.

Can you give me the technical reason that the video plays just fine from the link I provided that now resides on your website yet state status for cancelling the order says file not downloadable

I need to go back to the city of Hermosa Beach and demand a transcript if in fact they have done something that allows the video to be viewed but not downloaded

Thank you

This email is a service from [Rev.com](http://Rev.com). Delivered by [Zendesk](#).

[DO06YP-WY40]

HB\_AD0000739